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HealthMobile by Enterprise PCS Networks

Mission Critical Voice Communications for Healthcare Environments.

Designed for the unique priorities of the healthcare industry, HealthMobile from Enterprise PCS has pioneered licensed, in-building cellular service that integrates directly into existing PBX or VoIP infrastructure platforms. More than an in-building wireless service, HealthMobile will positively impact clinical workflow, patient care and satisfaction, regulatory compliance and safety, as well as budgeting and cost control.

HealthMobile combines the simplicity of traditional cellular with the cost savings and integration capabilities of in-building wireless, resulting in the most reliable, seamless in-building and campus communications service available today.



Wireless Workflow

Caregivers are constantly on the move from patient to patient and floor to floor. Enterprise PCS's HealthMobile devices are as easy to use as cellular phones allowing caregivers to move seamlessly throughout their work area while maintaining contact with colleagues and other departments. Just as if they were sitting at a desk or in an office.

Device Consolidation

Caregivers are often mandated to carry multiple wireless devices to ensure timely and accurate communications. It is common for a caregiver to utilize a cell phone, pager, and location monitor, in addition to being assigned an extension and voice mail off the PBX. This is burdensome and often leads to critical interruptions in the communications chain. Enterprise PCS HealthMobile combines the convenience of wireless, the reliability of CDMA cellular service, integrated directly into existing PBX infrastructure. Each user is assigned a device they are already familiar with and know how to use, one extension, and one voicemail. The result is consistent, reliable communications and collaboration.

Cost Control

Many in-building wireless solutions appear attractive in terms of improving workflow and collaboration, but lack in the final financial analysis. Local Area Network upgrades, additional access points, annual maintenance/support agreements, and expensive, proprietary handsets all reduce the "R" in ROI. Enterprise PCS utilizes transmission technology deployed by over 200 cellular service providers around the world, and handsets manufactured in the millions, not thousands, to obtain the best cost-efficiencies for your facility. And because each HealthMobile installation is private, per minute overages are eliminated, enabling caregivers and other workers the freedom to communicate without the worry of expensive monthly cellular charges.

Secure & Private Voice Communications

Enterprise PCS utilizes licensed spectrum and CDMA transmission technology to deliver secure, reliable wireless voice services in healthcare facilities in a way WiFi and other license-free technologies simply cannot. Existing 802.11x frequencies are not utilized for voice transmissions, ensuring high voice quality and no interference. And unlike traditional cellular services, Enterprise PCS only deploys coverage in campus environments, providing coverage in areas never before accessible. Each facility is managed and monitored by Enterprise PCS's Network Operations Center in Seattle, allowing IT resources and personnel to remain focused on existing voice and data projects.

Simple, Straightforward Configuration & Implementation

HealthMobile from Enterprise PCS has been designed from the ground up for simple configuration and implementation. All network elements, including antennas, network access devices, and wireless handsets, are bundled, shipped and installed together,

Health mobile work

Nursing Staff -Nursing environments are often the most demanding of any in the healthcare industry. Nurses are required to manage multiple patients, multiple orders between care groups, as well as multiple communication paths to provide and receive instructions for care. Often, several devices are used to manage continuous streams of information and tasks. The priority for the nurse, however, is that communications occur at the moment they are required and the device is intuitive and reliable. Enterprise PCS offers the most reliable wireless communications available by bringing licensed cellular services close to the point of care, utilizing easy-to-use cellular phones.

Transporters - When good connections impact the health of a patient or the well-being of their family, timeliness and accuracy are critical. Patient Transporters spend their days on the run, constantly moving patients through the care delivery process. As a result, they are rarely at a desk. That's why reliable, consistent coverage is crucial to Transporters. Enterprise PCS HealthMobile takes advantage of licensed cellular spectrum and Picocell technology to provide coverage wherever it's needed. And unlimited SMS messaging reduces dispatch time and the possibility of errors.

Respiratory Therapists- Staying focused on patient care and caregiver interaction is the top priority for those responsible for intubations, ventilator checks and maintenance, and other respiratory care functions. These individuals must balance short bursts of activity with periods of waiting for the next order - not knowing where in the facility it may come from. Delays caused by service interruptions or coverage limitations are simply not acceptable, as seconds count. HealthMobile from Enterprise PCS is designed to provide the most reliable, shortest path to the next patient in need of care, as well as the most efficient method for caregivers initiating orders.